

1. SECTION C, PERFORMANCE WORK STATEMENT

Page 10, Paragraph C-1.3.1, Quality Control/Customer Satisfaction Plan (QC/CSP)

Delete page 10 in its entirety and insert replacement page 10, Amendment 0013, page 4.
Replacement corrects bullet numbering in the first paragraph.

Page 31, Paragraph C-3.2.2.1, Mechanized Material Handling Systems (MMHS)

Delete page 31, in its entirety and insert replacement page 31, Amendment 0013, page 5.
Replacement separates performance of maintenance and repairs of MMHS from the replacement of MMHS.

Page 33, Paragraph C-3.2.4.1.1, Distribution Standard System (DSS)

Delete page 33 in its entirety and insert replacement page 33, Amendment 0013, page 6.
3rd paragraph, 3rd sentence: replacement deletes the reference "Backup programs will contain extracted quantity by location (QBL) detail and owner asset information pushed to the Depot's servers via STPL ????? in text format." and inserts correct sentence structure of "Backup programs will contain extracted QBL detail and owner asset information from DSS."

Pages 48 & 48a, Paragraph C-5.2.1.2, Material Turned-In To Store (MTIS)

Delete pages 48 & 48a in their entirety and insert replacement pages 48 & 48a, Amendment 0013, pages 7 & 8.
C-5.2.1.2, 2nd paragraph, last sentence: replacement deletes reference "Who initiates meetings and what is the purpose?" and inserts "IAW NAVSUPINSTR 4440.1571A"; and, deletes reference "FY 01, 02, etc.?" in the last bullet, 3rd paragraph.

Page 62, C-5.4.1, Requirements (Issue)

Delete page 62 in its entirety and insert replacement page 62, Amendment 0013, page 9.
Demilitarization (DEMIL) bullet: replacement inserts "other certification" in the second sentence.

2. TECHNICAL EXHIBITS

New Page 242f, Technical Exhibit 10, DSS Training Modules

Insert new page 242f in its entirety, Amendment 0013, page 10
Insert adds tentative training modules schedules.

3. SECTION G, CONTRACT ADMINISTRATION DATA

Pages 245 & 246, Paragraph G02, Invoicing Instruction

Delete pages 245 & 246 in their entirety and insert replacement pages 245 & 246, Amendment 0013, pages 11 & 12.
Replacement inserts applicable CLINs to paragraph (a) and (d).

4. SECTION I, CONTRACT CLAUSES

Pages 253 & 254, Paragraphs I05, I06, I07 and I08, Allowable Cost and Payment, Indefinite Quantity, Ordering and Order Limitations

Delete pages 253 & 254 in their entirety and insert replacement pages 253 & 254, Amendment 0013, pages 13 & 14.

Replacement inserts applicable CLINs.

5. ATTACHMENTS

Attachment 3, DOL Wage Determination

Delete attachment 3 in its entirety and insert the revised attachment 3, Amendment 0013, pages 15 & 22.

Replacement inserts the revised DOL Wage Determination as of June 1, 2000.

5. QUESTIONS and ANSWERS

things as:

- A system for continuous quality improvements
 - A monitoring mechanism for measuring process improvements and compliance with performance standards
 - Establishment of a reporting system
4. Approach for increasing customer satisfaction. This approach shall include such things as:
- A system for communicating with customers and obtaining their feedback
 - A system for tracking the progress of and resolving customer complaints
 - Method for measuring customer satisfaction
 - Establishment of a reporting system
5. Approach to the security, accountability and safeguarding of mission stock and GFP.

The Plan shall also include methods of direct and indirect communications with the Government regarding performance of the contract. At a minimum, such communications shall include formal monthly meetings with the Government. Informal communications shall also be addressed. The KO or designee will monitor performance standards on a monthly basis except as otherwise noted in Section C-5. The PA shall be responsible for performing all contract requirements IAW all applicable laws and regulations to include complying with all updates and changes.

1.3.2 INVENTORY ACCURACY IMPROVEMENT PLAN (IAIP)

The PA shall utilize the information on inventory population and accuracy rates provided in Technical Exhibit 1.1 in order to determine if the PA will need to bring any or all of the inventory accuracy rates up to the APLs specified in paragraph C-5.3.3. If so, the PA shall develop and submit an Inventory Accuracy Improvement Plan (IAIP) as part of the QC/CSP. At a minimum, this IAIP shall address the actions, resources, and schedule for improving the deficient inventory accuracy rate(s) to the APL(s) within twelve months of the beginning of full PA performance. If the overall inventory accuracy rate, during transition, differs by more than 5% from the most recent rates included in Technical Exhibit 1.1, the Plan shall be revised and renegotiated as appropriate.

1.4 SURGE, SUSTAINMENT AND MOBLIZATION PLAN

The PA shall provide a Surge, Sustainment and Mobilization Plan (SSMP), which addresses methods for meeting performance standards when there is a disruption in normal workload operations. The basic tenet of this Plan is that the PA is responsible for identifying the situation, initiating the response and assuring the continued Depot operations during adverse situations or disruptions of normal workload operations. These situations include but are not limited to:

- Strikes
- Natural and man-made disasters
- Adverse weather conditions
- Sudden increases in workload (short-term)
- Sudden increases in workload (long-term)
- Loss of essential depot operation function(s)

The PA shall submit this plan as part of the Technical Proposal and shall continue to maintain the Plan after contract award. The SSMP of the successful offeror will be incorporated into and become part of any contract awarded.

For each situation listed above and identified by the PA, the PA shall address the following minimum aspects in the SSMP:

3.2.2.1 MECHANIZED MATERIEL HANDLING SYSTEMS (MMHS)

Government-furnished MMHS is set forth in Technical Exhibit 2.3. The condition of the MMHS as listed in the Technical Exhibit is for information purposes only and may not be relied on by the PA for determining which MMHS is suitable for use. MMHS not accepted by the PA will remain in place. If the KO authorizes the removal of the government-furnished MMHS, it may be removed by the PA at the PA's expense. The PA shall protect, preserve, maintain (including normal parts replacements) and repair all MMHS IAW manufacturer's recommendations/specifications, in compliance with equipment warranties, and sound industry practice (See FAR 52.145-11(g)(1) through (3)). Replacement of such parts as a conveyor motor, rollers, or belts are considered normal replacement parts associated with maintenance of MMHS. This includes SRV battery repair and replacement, as necessary for this equipment.

The replacement of government-furnished MMHS not covered under FAR 52.245-11(g) will be the responsibility of the Government, and if authorized by the KO, the PA will be reimbursed for the costs associated with the purchase and installation of the replacement MMHS. In order to accommodate the funding lead-times associated with capital equipment (unit price greater than \$100,000), the PA shall notify the KO or designee at least two years in advance of the anticipated replacement date in order to provide the Government with sufficient time to obtain approval and funding.

3.2.2.2 MATERIEL HANDLING EQUIPMENT (MHE)

Government-furnished MHE is set forth in Technical Exhibit 2.2. The condition of the MHE as listed in the Technical Exhibit is for information purposes only and may not be relied on by the PA for determining which MHE is suitable for their use. The PA shall protect, preserve, maintain (including normal parts replacement), and repair all government-furnished MHE that it chooses to use in performance of this contract IAW the schedules established in the Equipment Management and Control System (EMACS) guidance, DLAI 4500.36, Section F, Management, Acquisition, and Use of DLA Operating Equipment, in compliance with equipment warranties, and sound industry practice (See FAR 52.145-11(g)(1)). When the PA no longer wants to continue to operate and maintain the MHE, the PA shall notify the KO or designee and return the MHE back to the Government. Title to any replacement MHE purchased by the PA shall remain at all times with the PA, unless the MHE is used as a sub-component on government furnished equipment. (Technical Exhibit 2.8 lists Government-Furnished Property Under Warranty)

3.2.2.3 OTHER EQUIPMENT

The Government will provide the computers and peripheral equipment as set forth in Technical Exhibit 2.4 or its equivalent for use in the performance of this contract. In addition to the maintenance requirements of FAR 52.245-11(g), the PA shall be responsible for actions IAW manufacturer warranties, initial troubleshooting ADP reported problems, exterior cleaning of workstations and printers, replacement of printer consumable components (i.e., drive roller or cutter blades, etc.), and the installation/relocation of ADPE. The PA shall not alter any government-furnished software without the approval of the KO or designee. The PA is permitted to upgrade/maintain government-furnished, commercially available software as long as it does not impact compatibility with government-furnished systems and communications. The PA shall submit all proposed changes (i.e., upgrades, replacements, etc.) of ADPE, regardless of whether it is government-furnished or PA provided, in writing to

This list is not all-inclusive. Refer to DSS Manual, DLAM 4745.40 (available on-line at www.dsio.dla.mil).

The PA may propose changes to the DSS which, if approved, may be made by the Government.

Due to the integral nature of DSS to depot operations it is expected that periodic unscheduled downtime and slow response time will cause work disruption in performing the requirements of this contract. DSS experiences an average two percent unscheduled downtime during normal working hours. The PA shall take prudent steps to minimize any lost productivity; however, the PA shall notify the KO or designee immediately when unscheduled downtime of DSS has a negative impact on the PA's ability to perform IAW the requirements of the PWS.

DSS will also undergo periodic scheduled downtime for maintenance. Accordingly, the PA shall notify the KO or designee when scheduling work outside of normal work hours. The PA will be unable to access DSS from ten o'clock p.m. (2200) to eleven thirty p.m. (2330) Eastern Time, Monday through Sunday. The PA shall utilize programs provided by the Government and established as backup documentation for processing off-line walk-throughs in the event DSS is down. Backup programs will contain extracted QBL detail and owner asset information from DSS. The PA is responsible to use the weekly scheduled download of specified DSS information from DECC, Mechanicsburg to update local files on a weekly basis. The PA shall input any documents processed off-line into DSS as soon as the system becomes available.

3.2.4.1.1a COMPUTER ASSOCIATE (CA)-DISPATCH

CA-Dispatch is a report utility program that generates DSS reports from batch cycle processing. These reports are used to perform work and manage workload. The CA-Dispatch facility provides on-line-view of all DSS batch cycle reports as well as automatic print capability of reports that are defined to one or multiple printers. Individual reports, or portions thereof, may be printed to any printer which has been defined to CA-Dispatch, as well as allowing reprint capability of any report for a period of 7 days maximum. CA-Dispatch can be accessed by anyone whose User ID has been defined to it.

3.2.4.1.1b INFORMATION MANAGEMENT SYSTEM (INFO/MAN)

INFO/MAN is used to document and monitor DSS system program problems as well as requests for assistance/information that are system data related. All System Change Requests (SCRs) for DSS are also entered and maintained on INFO/MAN. Information pertaining to program corrections/changes being moved into the production DSS can be retrieved from INFO/MAN. The PA will have "Read Only" inquiry access. The PA shall notify the KO or designee of system problems that are not covered by PA initial response. The Office of the Commander, DDJF will input problems into INFO/MAN.

3.2.4.1.1c DSS-MANAGEMENT INFORMATION SYSTEM (DSS-MIS)

DSS-MIS is a module used by the depot to monitor and correct errors reported from MIS to DSS as a result of transferring data between the two systems. MIS is a headquarters system that receives transactional data records from DSS and other depot operating systems and converts these records into usable workload and performance data. MIS tables are used to establish type receipt/issue and to provide work center counts to the Defense Business Management System. It gathers count in support of discrete pricing and unit cost. The Government will retain responsibility for all other requirements/maintenance functions for DSS-MIS. The PA shall have limited access to perform the following functions for DSS-MIS IAW the DSS-MIS

documentation, historical data or delivery address, coordinating with the shipping activities, commercial vendors, ICPs and other DLA agencies in order to minimize inventory adjustments. Misdirected/Frustrated material will be processed IAW DDJF HSI-4145.1, Handling Misdirected/Frustrated Material.

- **Product Receipt Evaluation** results in materiel being inspected and processed IAW DLAM 4140.2, Volume I, Chapter 3, MMSLD policy letter, dated June 14, 1996, SUBJECT: New Policy on Product Evaluation of DLA-Managed and Service-Managed Materiel at Distribution Depots, DLA Depot Product Evaluation Process (PREP) Manual, DLAI 4145.11 Chapter 3 Storage Handling of Hazardous Materiel, DoD Stock Readiness Program, NAVSUP 4419.C, NAVSUP 4440.157 MTIS Manual, HMIS, FLIS and DSS-generated exclusion data. The DSS-generated exclusion data includes responding to the requirements in Section 5.5.2.1, Special Inspections/COSIS. If required, the PA shall prepare SDRs IAW DLAR 4140.55, Reporting of Item and Packaging Discrepancies.
- **Receipt Process Documentation** IAW results in compliance with DLAM 4140.2, Volume 1, Chapter 3 and Volume III, Chapter 3, Section V, Supply Operations Manual, Distribution Systems Procedures, DoD 4000-25.2-M (MILSTRAP), Chapter 7, DoD 4140.27-M, Chapter 7, Shelf Life Item Management Manual and NAVSUP 4440.157 MTIS Manual. The PA shall respond to the item manager's disposition instruction for each SF 364 (SDR). If and when the PA receives a call from DFAS requesting a copy of a signed DD250 for any reason, the PA shall submit the requested signed DD250 to the REO for submission/coordination with DFAS.
- **Stow** includes the placing of receipted materiel in the proper storage location IAW DoD Stock Readiness Program and DLAM 4145.12, Storage and Materiel Handling and 4145.11, Chapter 4, Storage and Handling of Hazardous Materiel.
- **Direct Turnovers (DTOs)/Mark Fors (MF)** Materiel received and delivered to the customer or staged for customer pick-ups. Some receipts may be stowed in a temporary location pending the return of the deployed unit, ship, or squadron and/or pending customer notification for subsequent pick-up or delivery. DTOs and MF workload for Mayport is not straight line, but is cyclical because of ship movement. Special instructions for receipt of Anthrax vaccinations will be processed IAW SECNAV Instruction 6230.4, Annex D, Department of Navy Anthrax Vaccination Implementation Program.

4.2.1.2 MATERIAL TURNED-IN TO STORE (MTIS)

Ships and shore activities turn in various types of material to the depot for MTIS processing. These turn-ins are to be limited to Ready-For-Issue (RFI) material ("A" condition). The items will range from DLRs, BP28 material, customer returns, and consumable materiel received in its original unopened manufacturer's packaging, opened packaging or no packaging.

Due to the nature of the MTIS requirements, workload surges are expected when a battle group returns to port or when ships have been designated for decommissioning. During these events, the depot essentially functions as the Base Supply activity for the Navy. Prior to off-load/turn-in of MTIS material, the PA shall meet with representatives from the ship(s) or shore to ensure proper coordination of the activities IAW NAVSUPINSTR 4440.157A.

Technical Exhibit 1.1 provides historical workload and Technical Exhibit 1.2 provides projected workload for MTIS.

The processing of MTIS is IAW:

- NAVSUPINST 4440.157A, Material Turned In To Store (MTIS)
- DLA-MMLSD Memorandum, New Policy on Product Evaluation of DLA-Managed and Service-Managed Material at Distribution Depots
- Supply Operations Policy & Procedures Memorandum No. 92-07, DLA Depot Product Receipt Evaluation Process (PREP)
- DLAI 4140.55, Reporting of Supply Discrepancies;
- MILSTD 2073-1 and subsequent updates
- Standard Practice for Military Packing
- DLAI 4145.12, The DLA Packaging Program, and
- FY00 DOD Stock Readiness Program Guidance.

The PA shall develop a report for MTIS items, by customer, that identifies the number of items repackaged, type of container, and price associated with packaging. These spreadsheets will be forwarded to the KO or designee on a monthly basis.

Unopened Returns

When items received are in unopened packages, the PA shall evaluate the items based on Kind, Count, and Condition (KCC) criteria. The PA shall receive the unopened returns and verify that the data on the turn-in document matches data on item packaging by NSN, Cognizant Symbol (COG), Unit of issue, Quantity and Condition Code. The PA shall reject MTIS materiel if it is hazardous materiel, licensed radioactive material, medical supplies, or equipment in Federal Supply Classes 6505, 6508 or 6550, and ensure that any handling, temporary storage and transporting is done in accordance with applicable regulations. The PA shall downgrade an item to scrap and turn in to the DRMO, if the item cannot be positively identified or the item is a consumable and cannot be accepted as "A" condition.

The PA shall accept MTIS materiel as "A" condition if the item packaging identifies the item as condition code "A" and is:

- In a manufacturer's original packaging and undamaged (visual inspection).
- A repairable item which has an RFI tag signed by the Intermediate Maintenance Activity (IMA) Maintenance Officer, legible certification and the certification date is less than one year old.

When unopened packages are damaged, the PA shall perform an evaluation to verify item identification, quantity, package marking, and packaging integrity on the unit pack. If the packaged items are undamaged, the item shall be accepted as "A" condition. (When unopened packages that are damaged contain ESD material, the package will be treated as if it were opened.) All repackaging requiring PPP&M shall be performed in accordance with C5.5.1.

Opened Returns

When items are not in a package or are in an opened package, the PA shall verify bare item part number by cross-referencing to the correct NSN. The PA shall make positive identification of the material using item description criteria defined in FED-LOG or similar technical data, or data from

The PA shall be available to respond to emergency off-line requests during non-duty and duty hours, as well as be prepared to respond to major surges in issues in support of emergency planning exercise or real-world situations. Processing of emergency requests may require the PA to provide at no additional cost to the Government:

- same/next day receipt by customer
- special CBL or GBL processing
- deliveries to a carrier's facility for transportation
- processing bearer walk-through requests, which shall require the PA to input the
- requisition in DSS to generate a pick, interrupt. The Bearer will be physically present at the depot awaiting issue of the material, which will be transported back to the duty station by the Bearer

Issue actions shall result in:

- **Stock Selection** includes the physical handling and movement of materiel from point of storage, preparation of shipment units; and, unitization and palletization. The PA shall pick the materiel as identified and update DSS or G-MAN as appropriate. The PA shall perform perpetual inventories during the pick process at the bin face when prompted by DSS.
- **Denial Research** includes all efforts to locate materiel after initial issue efforts result in complete or partial shortage of the quantity and/or condition required to fill a MRO, DRO, or RDO; research results in minimizing number of denial actions; and document processing in connection with partial and total quantity denial actions. The PA shall perform denial research if requisitioned stock is not available in the quantity and/or condition required to satisfy the customer requisition.
- **Packing** and packaging shall be accomplished to minimum military requirements IAW DLA 4145.12, Section E, Paragraph 3, The DLA Packaging Program, MILSTD 2073-1 and subsequent updates, Standard Practice for Military Packaging, MIL STD 129N, Standard Practice for Military Marking, MIL HDBK 774, Palletized Unit Loads, customer requirements and DSS packaging data. Hazardous materiel packaging shall comply with all applicable Federal Regulations and modal requirements and shall be certified IAW DLAD 4145.41, Section E, Packaging of Hazardous Materiel. In addition, the PA shall package Hazardous and Radioactive materiel IAW IATA, AFJMAN 24-204, Preparing Hazardous Materials for Military Air Shipments, IMDGC, DLAD 4145.41, Packaging of Hazardous Materiel, and MIL HDBK 6065.5-L, DoD Hazardous Material Information System Hazardous Item Listing. The PA shall provide containers required to support the packing requirements. Packing activities are provided for other government activities located at the NAS Jacksonville and NS Mayport on request. Requirements above minimum military requirements for packing and customer-requested container work orders are addressed in Section C-5.5.1, Special Functions for Preservation, Packaging, Packing, & Marking.
- **Demilitarization (DEMIL)** The PA shall process Disposal Release Orders (DRO) when received from the Inventory Control Points. On DEMIL G, P or other that requires certification, the PA shall hold these items pending receipt of disposition guidance from the local DRMO or DRMS. The PA shall report the imminent turn-in of DEMIL G, P or other certification required type material to DRMS, by providing the stock number, quantity, condition code and other information that is

TEHNICAL EXHIBIT 10c – TENTATIVE TRAINING SCHEDULE

Week 1	DSS Overview QBL Overview Storage Pack/Local Delivery Small Parcel RCP Set Assembly
Week 2	Equipment Support Dataquery Truck Control Demil/DRMO Inbound Transportation Inventory Customer Complaints Item Data Transportation
Week 3	ADP Security INFOMAN User Manuals MRO Processing ADRS/Receipt Discrepancies Receiving Violations
Week 4	DISPATCH COSIS PPP&M Receiving PPC Hazardous MIS

ENDOF TECHNICAL EXHIBIT 10
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SECTION G, CONTRACT ADMINISTRATION DATA

(X) **G01.** The Administration Contracting Officer (ACO) shall be designated below at time of award for information relating to contract administration.

(X) **G02 - INVOICING INSTRUCTION**

(a) Invoices/vouchers for Contract Line Item Numbers (CLINs) 0001 through 0003, 0007, 0008 and 5001 through 5003 shall be submitted on not more than the fifth (5th) working day after the end of the previous month. The amount claimed to be due for services rendered shall be indicated for Contract Line Item Numbers (CLINs) and Delivery Order Number.

(b) Each voucher will be forwarded to the COR/COTR for certification. The COR/COTR will be responsible to indicate the date received and process within three (3) working days. Upon acceptance/approval, the COR/COTR will then forward to the appropriate Defense Finance and Accounting Services office as indicated on the Standard Form 33 of the contract for payment and will also forward an information copy to the Administrative Contracting Officer (ACO).

(c) In addition to the requirements of FAR 52.232-25, Prompt Payment, invoices/vouchers shall contain the following information:

1. Contract Number, Delivery Order Number and/or Modification Number, and CLIN.
2. Description of Work.
3. Number of units.
4. If applicable, other costs incurred and allowable under the contract and identification of such costs.
5. A certificate for the COR/COTR's signature stating:

(I have reviewed invoiced/vouchered costs and certify that they appear correct and accurate. I hereby accept services as stated.)

(COR/COTR Signature)

(d) Invoices/vouchers for CLINs 0005, 0006, 5005 and 5006 will be submitted no later than the tenth (10th) working day after approved workload/project is completed with the following information:

1. Contract Number, Delivery Order Number and/or Modification Number, and CLIN.
2. Description of Work.
3. If applicable, hourly rates, and number of labor hours.
4. If applicable, other costs incurred and allowable under the contract and identification of such costs non-labor costs, which includes supplies/material and services.
5. A certificate for the COR/COTR's signature stating:

(I have reviewed invoiced/vouchered costs and certify that they appear correct and accurate.)

(COR/COTR Signature)

(b) The Contractor shall –

- (1) Maintain current, accurate, and complete inventory records of assets and their costs;
- (2) Provide the ACO or designated representative ready access to the records upon requests;
- (3) Ensure that all individual and grouped assets, their capitalized values, accumulated depreciation or amortization, and remaining useful lives are identified accurately before and after each of the Contractor's ownership changes; and
- (4) Retain and continue to maintain depreciation and amortization schedules based on the asset records maintained before each Contractor ownership change.

(c) The Contractor shall include the substance of this clause in all subcontracts under this contract that meet the applicability requirement of FAR 15.408(k).

(X) I05 – ALLOWABLE COST AND PAYMENT FAR 52.216-7 (APR 1998)

Applicable to Cost-Reimbursement CLINs 0005, 0006, 5005 and 5006

(X) I06 – INDEFINITE QUANTITY FAR 52.216-22 (OCT 1995)

Applicable to ID/IQ CLINs 0001 through 0004 and 5001 through 5004

(a) This is an indefinite-quantity contract for the supplies or services specified, and effective for the period stated, in the Schedule. The quantities of supplies and services specified in the Schedule are estimates only and are not purchased by this contract.

(b) Delivery or performance shall be made only as authorized by orders issued in accordance with the Ordering clause. The Contractor shall furnish to the Government, when and if ordered, the supplies or services specified in the Schedule up to and including the quantity designated in the Schedule as the "maximum". The Government shall order at least the quantity of supplies or services designated in the Schedule as the "minimum".

(c) Except for any limitations on quantities in the Order Limitations clause or in the Schedule, there is no limit on the number of orders that may be issued. The Government may issue orders requiring delivery to multiple destinations or performance at multiple locations.

(d) Any order issued during the effective period of this contract and not completed within the period shall be completed by the Contractor within the time specified in the order. The contract shall govern the Contractor's and Government's rights and obligation with respect to that order to the same extent as if the order were completed during the contract's effective period; *provided*, that the Contractor shall not be required to make any deliveries under this contract 90 days after performance period.

(X) I07 – ORDERING FAR 52.216-18 (OCT 1995)

Applicable to ID/IQ CLINs 0001 through 0004 and 5001 through 5004

(a) Any supplies and services to be furnished under this contract shall be ordered by issuance of delivery orders or task orders by the individuals or activities designated in the Schedule. Such orders may be issued any time upon completion of the transition period.

(b) All delivery orders or task orders are subject to the terms and conditions of this contract. In the event of conflict between a delivery order or task order and this contract, the contract shall control.

(c) If mailed, a delivery order or task order is considered "issued" when the Government deposits the order in the mail. Orders may be issued orally, by facsimile, or by electronic commerce methods only if authorized in the Schedule.

(X) I08 – ORDER LIMITATIONS FAR 52.216-19 (OCT 1995)

Applicable to ID/IQ CLINs 0001 through 0004 and 5001 through 5004

(a) Minimum order. When the Government requires supplies or services covered by this contract in an amount of less than one, the government is not obligated to purchase, nor is the Contractor obligated to furnish, those supplies or services under the contract.

(b) Maximum order. No maximum dollar or quantity limitations are set for Task Orders issued under the terms of this contract.

(c) If this is a requirements contract (i.e., includes the Requirements clause at subsection 52.216-21 of the Federal Acquisition Regulation (FAR)), the Government is not required to order a part of any one requirement from the Contractor if that requirement exceeds the maximum-order limitations in paragraph (b) above.

(d) Notwithstanding paragraphs (b) and (c) above, the Contractor shall honor any order exceeding the maximum order limitation in paragraph (b), unless that order (or orders) is returned to the ordering office within two days after issuance, with written notice stating the Contractor's intent not to ship the item (or items) called for and the reasons. Upon receiving this notice, the Government may acquire the supplies or services from another source.

(X) I09 - OPTION TO EXTEND THE TERM OF THE CONTRACT FAR 52.217-9 (NOV 1999)

(a) The Government may extend the term of this contract by written notice to the Contractor within thirty days before the contract expires; provided, that the Government shall give the Contractor a preliminary written notice of its intent to extend at least 60 days before the contract expires. The preliminary notice does not commit the Government to an extension.

(b) If the Government exercises this option, the extended contract shall be considered to include this option provision.

WAGE DETERMINATION NO. 94-2116

WAGE DETERMINATION NO: 94-2116 REV (21) AREA: FL,JACKSONVILLE

Page 1

WAGE DETERMINATION NO: 94-2116 REV (21) AREA: FL,JACKSONVILLE
REGISTER OF WAGE DETERMINATIONS UNDER U.S. DEPARTMENT OF LABOR
FOR OFFICIAL USE ONLY BY FEDERAL AGENCIES PARTICIPATING IN MOU WITH DOL
WASHINGTON D.C. 20210

William W.Gross	Division of	Wage Determination No.: 1994-2116
Director	Wage Determinations	Revision No.: 21
		Date Of Last Revision: 06/04/2000

States: **Florida**, Georgia
Area: **Florida** Counties of Baker, Clay, Columbia, Duval, Hamilton, Lafayette,
Madison, Nassau, Putnam, Saint Johns, Suwannee, Taylor
Georgia Counties of Brantley, Camden, Charlton, Glynn, Pierce

****Fringe Benefits Required Follow the Occupational Listing****

OCCUPATION TITLE	MINIMUM WAGE RATE
Mortician	16.57
School Crossing Guard (Crosswalk Attendant)	6.13
Administrative Support and Clerical Occupations	
Accounting Clerk I	8.48
Accounting Clerk II	10.07
Accounting Clerk III	10.72
Accounting Clerk IV	13.40
Court Reporter	11.85
Dispatcher, Motor Vehicle	11.85
Document Preparation Clerk	9.45
Duplicating Machine Operator	9.45
Film/Tape Librarian	10.35
General Clerk I	7.32
General Clerk II	8.46
General Clerk III	10.17
General Clerk IV	15.59
Housing Referral Assistant	13.00
Key Entry Operator I	8.01
Key Entry Operator II	10.19
Messenger (Courier)	7.32
Order Clerk I	9.71
Order Clerk II	11.02
Personnel Assistant (Employment) I	10.14
Personnel Assistant (Employment) II	10.65
Personnel Assistant (Employment) III	11.33
Personnel Assistant (Employment) IV	13.00
Production Control Clerk	13.00
Rental Clerk	10.35
Scheduler, Maintenance	10.35
Secretary I	10.35
Secretary II	11.85
Secretary III	13.00
Secretary IV	15.07
Secretary V	15.29
Service Order Dispatcher	10.35
Stenographer I	12.07
Stenographer II	12.80

6/13/00

BRS Document Viewer

Page 2

Supply Technician	14.54
Survey Worker (Interviewer)	11.85
Switchboard Operator-Receptionist	8.55
Test Examiner	11.85
Test Proctor	11.85
Travel Clerk I	8.83
Travel Clerk II	9.63
Travel Clerk III	10.37
Word Processor I	8.67
Word Processor II	11.56
Word Processor III	12.94
Automatic Data Processing Occupations	
Computer Data Librarian	10.53
Computer Operator I	10.53
Computer Operator II	11.35
Computer Operator III	13.33
Computer Operator IV	16.36
Computer Operator V	18.16
Computer Programmer I (1)	13.69
Computer Programmer II (1)	17.61
Computer Programmer III (1)	19.04
Computer Programmer IV (1)	23.04
Computer Systems Analyst I (1)	19.08
Computer Systems Analyst II (1)	22.48
Computer Systems Analyst III (1)	26.66
Peripheral Equipment Operator	10.53
Automotive Service Occupations	
Automotive Body Repairer, Fiberglass	15.98
Automotive Glass Installer	14.06
Automotive Worker	14.06
Electrician, Automotive	15.98
Mobile Equipment Service	12.11
Motor Equipment Metal Mechanic	15.98
Motor Equipment Metal Worker	14.06
Motor Vehicle Mechanic	15.98
Motor Vehicle Mechanic Helper	11.17
Motor Vehicle Upholstery Worker	13.09
Motor Vehicle Wrecker	14.06
Painter, Automotive	15.02
Radiator Repair Specialist	14.06
Tire Repairer	11.70
Transmission Repair Specialist	15.98
Food Preparation and Service Occupations	
Baker	10.15
Cook I	8.70
Cook II	10.15
Dishwasher	6.13
Food Service Worker	6.13
Meat Cutter	10.15
Waiter/Waitress	6.74
Furniture Maintenance and Repair Occupations	
Electrostatic Spray Painter	15.02
Furniture Handler	9.62
Furniture Refinisher	15.02
Furniture Refinisher Helper	11.17
Furniture Repairer, Minor	13.09
Upholsterer	15.02
General Services and Support Occupations	
Cleaner, Vehicles	6.13
Elevator Operator	6.13
Gardener	7.66
House Keeping Aid I	5.36
House Keeping Aid II	6.13
Janitor	6.13

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ATTACHMENT 3

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Laborer, Grounds Maintenance	6.74
Maid or Houseman	5.36
Pest Controller	9.43
Refuse Collector	6.13
Tractor Operator	8.04
Window Cleaner	6.74
Health Occupations	
Dental Assistant	10.93
Emergency Medical Technician (EMT)/Paramedic/Ambulance Driver	10.93
Licensed Practical Nurse I	8.71
Licensed Practical Nurse II	9.77
Licensed Practical Nurse III	10.93
Medical Assistant	9.77
Medical Laboratory Technician	9.77
Medical Record Clerk	9.77
Medical Record Technician	13.54
Nursing Assistant I	7.10
Nursing Assistant II	7.98
Nursing Assistant III	8.71
Nursing Assistant IV	9.77
Pharmacy Technician	12.19
Phlebotomist	9.77
Registered Nurse I	13.54
Registered Nurse II	16.57
Registered Nurse II, Specialist	16.57
Registered Nurse III	20.05
Registered Nurse III, Anesthetist	20.05
Registered Nurse IV	24.02
Information and Arts Occupations	
Audiovisual Librarian	15.07
Exhibits Specialist I	12.26
Exhibits Specialist II	15.18
Exhibits Specialist III	17.83
Illustrator I	12.26
Illustrator II	15.18
Illustrator III	17.83
Librarian	17.58
Library Technician	12.87
Photographer I	12.26
Photographer II	15.18
Photographer III	17.83
Photographer IV	21.81
Photographer V	26.39
Laundry, Dry Cleaning, Pressing and Related Occupations	
Assembler	6.37
Counter Attendant	6.37
Dry Cleaner	8.13
Finisher, Flatwork, Machine	6.37
Presser, Hand	6.37
Presser, Machine, Drycleaning	6.37
Presser, Machine, Shirts	6.37
Presser, Machine, Wearing Apparel, Laundry	6.37
Sewing Machine Operator	8.69
Tailor	9.29
Washer, Machine	6.94
Machine Tool Operation and Repair Occupations	
Machine-Tool Operator (Toolroom)	15.02
Tool and Die Maker	18.89
Material Handling and Packing Occupations	
Forklift Operator	12.42
Fuel Distribution System Operator	12.99
Material Coordinator	13.61
Material Expediter	13.61
Material Handling Laborer	9.68

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Order Filler	8.46
Production Line Worker (Food Processing)	11.62
Shipping Packer	9.32
Shipping/Receiving Clerk	9.32
Stock Clerk (Shelf Stocker; Store Worker II)	10.18
Store Worker I	8.64
Tools and Parts Attendant	11.62
Warehouse Specialist	10.35
Mechanics and Maintenance and Repair Occupations	
Aircraft Mechanic	15.98
Aircraft Mechanic Helper	11.17
Aircraft Quality Control Inspector	16.95
Aircraft Servicer	13.09
Aircraft Worker	14.06
Appliance Mechanic	15.02
Bicycle Repairer	11.70
Cable Splicer	15.98
Carpenter, Maintenance	15.02
Carpet Layer	15.02
Electrician, Maintenance	18.39
Electronics Technician, Maintenance I	17.11
Electronics Technician, Maintenance II	18.84
Electronics Technician, Maintenance III	19.95
Fabric Worker	12.71
Fire Alarm System Mechanic	15.98
Fire Extinguisher Repairer	12.22
Fuel Distribution System Mechanic	15.98
General Maintenance Worker	14.06
Heating, Refrigeration and Air Conditioning Mechanic	15.98
Heavy Equipment Mechanic	15.98
Heavy Equipment Operator	18.30
Instrument Mechanic	15.98
Laborer	8.87
Locksmith	15.02
Machinery Maintenance Mechanic	15.98
Machinist, Maintenance	15.98
Maintenance Trades Helper	11.17
Millwright	15.98
Office Appliance Repairer	15.02
Painter, Aircraft	15.02
Painter, Maintenance	15.02
Pipefitter, Maintenance	15.98
Plumber, Maintenance	15.02
Pneudraulic Systems Mechanic	15.98
Rigger	15.98
Scale Mechanic	14.06
Sheet-Metal Worker, Maintenance	15.98
Small Engine Mechanic	14.06
Telecommunication Mechanic I	15.98
Telecommunication Mechanic II	16.95
Telephone Lineman	15.98
Welder, Combination, Maintenance	15.98
Well Driller	15.98
Woodcraft Worker	15.98
Woodworker	12.11
Miscellaneous Occupations	
Animal Caretaker	6.85
Carnival Equipment Operator	8.11
Carnival Equipment Repairer	7.65
Carnival Worker	6.13
Desk Clerk	9.58
Embalmer	16.57
Lifeguard	8.55
Park Attendant (Aide)	10.73

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Photofinishing Worker (Photo Lab Tech., Darkroom Tech)	8.55
Recreation Specialist	12.79
Recycling Worker	8.11
Sales Clerk	8.55
Sport Official	8.55
Survey Party Chief (Chief of Party)	15.87
Surveying Aide	9.89
Surveying Technician (Instr. Person/Surveyor Asst./Instr.)	13.56
Swimming Pool Operator	10.15
Vending Machine Attendant	8.06
Vending Machine Repairer	10.15
Vending Machine Repairer Helper	8.06
Personal Needs Occupations	
Child Care Attendant	6.75
Child Care Center Clerk	9.47
Chore Aid	5.36
Homemaker	13.30
Plant and System Operation Occupations	
Boiler Tender	15.98
Sewage Plant Operator	15.02
Stationary Engineer	15.98
Ventilation Equipment Tender	11.17
Water Treatment Plant Operator	15.02
Protective Service Occupations	
Alarm Monitor	8.80
Corrections Officer	11.87
Court Security Officer	12.33
Detention Officer	11.87
Firefighter	11.86
Guard I	6.19
Guard II	8.80
Police Officer I	16.96
Stevedoring/Longshoremen Occupations	
Blocker and Bracer	14.65
Hatch Tender	14.65
Line Handler	14.65
Stevedore I	13.60
Stevedore II	15.58
Technical Occupations	
Air Traffic Control Specialist, Center (2)	26.07
Air Traffic Control Specialist, Station (2)	17.98
Air Traffic Control Specialist, Terminal (2)	19.79
Archeological Technician I	12.84
Archeological Technician II	14.45
Archeological Technician III	17.83
Cartographic Technician	17.83
Cashier	7.83
Civil Engineering Technician	17.83
Computer Based Training (CBT) Specialist/ Instructor	19.08
Drafter I	10.82
Drafter II	12.26
Drafter III	15.18
Drafter IV	17.83
Engineering Technician I	9.68
Engineering Technician II	12.36
Engineering Technician III	15.18
Engineering Technician IV	17.83
Engineering Technician V	21.76
Engineering Technician VI	26.38
Environmental Technician	16.36
Flight Simulator/Instructor (Pilot)	21.62
Graphic Artist	19.08
Instructor	18.27
Laboratory Technician	13.33

Mathematical Technician	17.83
Paralegal/Legal Assistant I	12.01
Paralegal/Legal Assistant II	15.07
Paralegal/Legal Assistant III	18.43
Paralegal/Legal Assistant IV	22.30
Photooptics Technician	17.83
Technical Writer	20.50
Unexploded (UXO) Safety Escort	16.57
Unexploded (UXO) Sweep Personnel	16.57
Unexploded Ordnance (UXO) Technician I	16.57
Unexploded Ordnance (UXO) Technician II	20.05
Unexploded Ordnance (UXO) Technician III	24.02
Weather Observer, Combined Upper Air and Surface Programs (3)	13.33
Weather Observer, Senior (3)	14.80
Weather Observer, Upper Air (3)	13.33
Transportation/ Mobile Equipment Operation Occupations	
Bus Driver	11.90
Parking and Lot Attendant	5.95
Shuttle Bus Driver	8.71
Taxi Driver	8.03
Truckdriver, Heavy Truck	17.42
Truckdriver, Light Truck	8.71
Truckdriver, Medium Truck	12.42
Truckdriver, Tractor-Trailer	17.42

ALL OCCUPATIONS LISTED ABOVE RECEIVE THE FOLLOWING BENEFITS:

HEALTH & WELFARE: Life, accident, and health insurance plans, sick leave, pension plans, civic and personal leave, severance pay, and savings and thrift plans. Minimum employer contributions costing an average of \$2.56 per hour computed on the basis of all hours worked by service employees employed on the contract.

VACATION: 2 weeks paid vacation after 1 year of service with a contractor or successor; 3 weeks after 8 years, and 4 weeks after 15 years. Length of service includes the whole span of continuous service with the present contractor or successor, wherever employed, and with the predecessor contractors in the performance of similar work at the same Federal facility. (Reg. 29 CFR 4.173)

HOLIDAYS: A minimum of ten paid holidays per year: New Year's Day, Martin Luther King Jr.'s Birthday, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans' Day, Thanksgiving Day, and Christmas Day. (A contractor may substitute for any of the named holidays another day off with pay in accordance with a plan communicated to the employees involved.) (See 29 CFR 4.174)

THE OCCUPATIONS WHICH HAVE PARENTHESES AFTER THEM RECEIVE THE FOLLOWING BENEFITS (as numbered):

1) Does not apply to employees employed in a bona fide executive, administrative, or professional capacity as defined and delineated in 29 CFR 541. (See CFR 4.156)

2) APPLICABLE TO AIR TRAFFIC CONTROLLERS ONLY - NIGHT DIFFERENTIAL: An employee is entitled to pay for all work performed between the hours of 6:00 P.M. and 6:00 A.M. at the rate of basic pay plus a night pay differential amounting to 10 percent of the rate of basic pay.

3) WEATHER OBSERVERS - NIGHT PAY & SUNDAY PAY: If you work at night as part of a regular tour of duty, you will earn a night differential and receive an additional 10% of basic pay for any hours worked between 6pm and 6am. If you are a full-time employed (40 hours a week) and Sunday is part of your regularly scheduled workweek, you are paid at your rate of basic pay plus a Sunday premium of 25% of your basic rate for each hour of Sunday work which is not overtime (i.e. occasional work on Sunday outside the normal tour of duty is considered overtime work).

** UNIFORM ALLOWANCE **

If employees are required to wear uniforms in the performance of this contract (either by the terms of the Government contract, by the employer, by the state or local law, etc.), the cost of furnishing such uniforms and maintaining (by laundering or dry cleaning) such uniforms is an expense that may not be borne by

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an employee where such cost reduces the hourly rate below that required by the wage determination. The Department of Labor will accept payment in accordance with the following standards as compliance:
The contractor or subcontractor is required to furnish all employees with an adequate number of uniforms without cost or to reimburse employees for the actual cost of the uniforms. In addition, where uniform cleaning and maintenance is made the responsibility of the employee, all contractors and subcontractors subject to this wage determination shall (in the absence of a bona fide collective bargaining agreement providing for a different amount, or the furnishing of contrary affirmative proof as to the actual cost), reimburse all employees for such cleaning and maintenance at a rate of \$3.35 per week (or \$.67 cents per day). However, in those instances where the uniforms furnished are made of "wash and wear" materials, may be routinely washed and dried with other personal garments, and do not require any special treatment such as dry cleaning, daily washing, or commercial laundering in order to meet the cleanliness or appearance standards set by the terms of the Government contract, by the contractor, by law, or by the nature of the work, there is no requirement that employees be reimbursed for uniform maintenance costs.

**** NOTES APPLYING TO THIS WAGE DETERMINATION ****

Source of Occupational Title and Descriptions:

The duties of employees under job titles listed are those described in the "Service Contract Act Directory of Occupations," Fourth Edition, January 1993, as amended by the Third Supplement, dated March 1997, unless otherwise indicated. This publication may be obtained from the Superintendent of Documents, at 202-783-3238, or by writing to the Superintendent of Documents, U.S. Government Printing Office, Washington, D.C. 20402. Copies of specific job descriptions may also be obtained from the appropriate contracting officer.
REQUEST FOR AUTHORIZATION OF ADDITIONAL CLASSIFICATION AND WAGE RATE (Standard Form 1444 (SF 1444))

Conformance Process:

The contracting officer shall require that any class of service employee which is not listed herein and which is to be employed under the contract (i.e., the work to be performed is not performed by any classification listed in the wage determination), be classified by the contractor so as to provide a reasonable relationship (i.e., appropriate level of skill comparison) between such unlisted classifications and the classifications listed in the wage determination. Such conformed classes of employees shall be paid the monetary wages and furnished the fringe benefits as are determined. Such conforming process shall be initiated by the contractor prior to the performance of contract work by such unlisted class(es) of employees. The conformed classification, wage rate, and/or fringe benefits shall be retroactive to the commencement date of the contract. {See Section 4.6 (C)(vi)} When multiple wage determinations are included in a contract, a separate SF 1444 should be prepared for each wage determination to which a class(es) is to be conformed.

The process for preparing a conformance request is as follows:

- 1) When preparing the bid, the contractor identifies the need for a conformed occupation(s) and computes a proposed rate(s).
- 2) After contract award, the contractor prepares a written report listing in order proposed classification title(s), a Federal grade equivalency (FGE) for each proposed classification(s), job description(s), and rationale for proposed wage rate(s), including information regarding the agreement or disagreement of the authorized representative of the employees involved, or where there is no authorized representative, the employees themselves. This report should be submitted to the contracting officer no later than 30 days after such unlisted class(es) of employees performs any contract work.
- 3) The contracting officer reviews the proposed action and promptly submits a report of the action, together with the agency's recommendations and pertinent information including the position of the contractor and the employees, to the Wage and Hour Division, Employment Standards Administration, U.S. Department of Labor, for review. (See section 4.6(b)(2) of Regulations 29 CFR Part 4).
- 4) Within 30 days of receipt, the Wage and Hour Division approves, modifies, or disapproves the action via transmittal to the agency contracting officer, or notifies the contracting officer that additional time will be required to process the request.

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5) The contracting officer transmits the Wage and Hour decision to the contractor.

6) The contractor informs the affected employees.

Information required by the Regulations must be submitted on SF 1444 or bond paper.

When preparing a conformance request, the "Service Contract Act Directory of Occupations" (the Directory) should be used to compare job definitions to insure that duties requested are not performed by a classification already listed in the wage determination. Remember, it is not the job title, but the required tasks that determine whether a class is included in an established wage determination. Conformances may not be used to artificially split, combine, or subdivide classifications listed in the wage determination.

WAGE DETERMINATION NO: 94-2117 REV (14) AREA: FL,MELBOURNE

REGISTER OF WAGE DETERMINATIONS UNDER

U.S. DEPARTMENT OF LABOR

FOR OFFICIAL USE ONLY BY FEDERAL AGENCIES PARTICIPATING IN MOU WITH DOL

WASHINGTON D.C. 20210

FORMAL QUESTIONS RECEIVED

Site Visit, Pre-Proposal Conference, DSS Hands-on-Demonstrations and, IAW L13

TECHNICAL EXHIBITS

Reference: (a) Section - Technical Exhibit 1.1, Page - 85b, Figure - 5.3
(b) Section - C-5, Page - 55, Paragraph - 5.3.3.1
(c) Section - C-1, Page - 10, Paragraph - 1.3.2

- Q.** Reference (a) provides the most recent inventory accuracy statistics. Reference (b) provides the APL requirements. Reference (c) requires an Inventory Accuracy Improvement Plan for accuracy rates not up to the APL standards. The question is, do the accuracy rates listed in reference (a) already have the tolerance allowances taken into account. In other words, for the 2nd Quarter FY00 Inventory, do Strata codes B (89.87% with 10% Tolerance) and C (94.29% with 5% Tolerance) meet the respective APL's (B - 95% and C - 95%)? It could be viewed that the Strata B accuracy is 99.87% (89.87% plus 10% Tolerance) and Strata C accuracy is 99.29% (94.29% plus 5% Tolerance). In this latter case, an Inventory Accuracy Improvement Plan would not be required for them.
- A.** **If a stratum allows a count variance, that means that the item count can vary by that percentage before the item count is out of tolerance. If the item count is within the variance (tolerance) then it is considered accurate. If the APL is 95%, then 95% (or more) of the items inventoried must fall within the count variance. So, in essence, the accuracy rates have already taken the variance into account.**